



* A **Patient Adviser** is a new job in GP practices in Warrington
* **Patient Advisers** are there to help you
* They will ask you questions about why you are calling
* This is to **make sure you see the right person**
* The best person to help you **might not be a doctor**
* The best person to help you may be a **nurse or clinical pharmacist (chemist) or a local support group**
* Patient Advisers will make sure you get to see the right person **as soon as possible**
* **You don’t have to answer the questions** if you don’t want to
* If you need help to find out more, a member of staff at **your GP practice can help you**

Patient Advisers are there to help you. To help, they will ask you a few questions so they can direct you to the best source of help, at the right time, in the right place with the best person/organisation

**If you are unsure about anything about Patient Advisers, please speak to a member of the reception team at your GP practice.**